

## Special Initiatives & Opportunities

*Unforeseen times call for unusual courage and tenacity. As an organization founded in response to a critical need in 1968 and as a trusted member of the community for over fifty years, Focus: HOPE is committed to use all our assets, skills, and abilities to support our community during this crisis - inside and outside of our traditional programming.*

### Manufacturing

Through our Workforce Development Department, we possess the resources using our current facility to manufacture small parts and assemblies for medical machines and personal protective equipment. We are currently manufacturing masks and face shields using 3D printing, and we are pursuing other ways our manufacturing resources can add value. Our core manufacturing capabilities include CNC Machining, Prototyping CAD, and Welding. The general working envelope is generally 12 cubic inches (depending on part shape). Focus: HOPE's manufacturing capabilities include but are not limited to:

- Processing
- Milling
- CAD
- Sawing
- Welding
- Forklift
- Turning
- 3D Printing
- CMM Quality Inspection

### Information Technology

Recent Information Technology graduates are available to support organizations moving toward remote work with technical support, including Level 1 and Level 2 Help Desk Support.

- **Manage Support Requests**
  - Support requests through a range of networks
  - Documentation of issue severity utilizing standard procedures
  - Maintain support tracking/ticketing system(s)
- **Resolution of IT Issues**
  - Application/operating system setup
  - Elevation of complex issues
  - Manage Service Documentation

### Support for Families

- We are coordinating food distribution events for families in partnership with community organizations - including Higher Hopes and Gleaners - at Focus: HOPE, Joy Preparatory Academy, and New Paradigm Glazer Academy. As of 11/5/21, we have deployed over \$125,000 worth of food to the community.
- Family Service Workers are connecting families to emergency resources through referrals.
- We are providing diapers, wipes, and formula to families in need. As of 11/5/21, we have distributed nearly 5,500 packages to Focus: HOPE program participants and community members (including front line and essential workers).
- We have partnered with the Family Independence Initiative to provide direct cash assistance to over 550 Detroit households to help them manage their economic standing during this crisis.

### Other Initiatives

- Focus: HOPE's campus includes thousands of square feet of indoor space; we are able to provide storage space for PPE and other supportive supplies.
- Our multiple acres of outdoor space are available for various uses, including storage of mobile medical and/or testing units.
- We are working with organizational partners to host additional community food distributions on our campus.
- We have established an Unemployment Help Line to assist community members in applying for unemployment benefits. **Help line: 586-738-0658**